

Penns Mount Limited

Penns Mount Residential Care Home

Inspection report

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11 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Penns Mount Residential Home offers accommodation with care and support to up to 22 older people. (Nursing care is not provided by the service). At the time of this inspection there were 19 people living there at the time of this inspection.

We found the following examples of good practice.

Visitors were asked to use a separate building to don/doff their personal protective equipment (PPE), wash and sanitise hands, and carry out a temperature check. Visitors who were not regularly tested were asked to complete a lateral flow test (Covid test which gives a result within 30 minutes) and wait for the result before entering the main care home building.

There was visitor's 'pod' in the grounds which enables relatives and friends to see people in warmth and privacy, while at the same time maintaining a safe distance. Visiting was by appointment only. The visitors pod was sanitised by staff after each visit. The home has also used a range of methods to keep family and friends involved including video calls, telephone calls, e-mails and social media.

People have coped well during the pandemic due to a positive staff group and a good range of activities to suit individual interests.

Safe procedures have been followed by staff to minimise the risk of transmitting Covid-19. They had good stocks of all PPE. There were supplies of PPE available around the home and staff were seen using PPE appropriately. Staff have received training on donning and doffing and on the coronavirus pandemic from various sources including local health and social care professionals, e-learning, and from in-house training sessions.

People and staff had been regularly tested to ensure they have not contracted Covid-19. Strict measures were in place to ensure people and staff were isolated immediately they had any symptoms of the virus, or if they had tested positive. Most people and staff had received their first Coronavirus vaccination.

The home was clean and hygienic. Detailed cleaning schedules were in place for all areas of the home. All touch points were cleaned frequently including high touch points. Deep cleaning of all areas was carried out at least monthly. The home was well-ventilated.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Penns Mount Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.