

Garforth Care Homes Ltd

St Armands Court

Inspection report

25 Church Lane
Garforth
Leeds
West Yorkshire
LS25 1NW

Tel: 01132871808

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23 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Armand's Court is a care home providing personal and nursing care for 39 older people. The service can support up to 40 people.

We were somewhat assured that this service met good infection prevention and control guidelines.

Risks of visiting professionals spreading infection were reduced. Visitors had their temperature taken and were asked about their health before entering the service. At the time of our inspection there were no visitors other than health professionals.

The home was clean and there were no malodours. Bathrooms and equipment were clean. Cleaning schedules were in place however, specific bathroom checks and shared equipment cleaning records had not been completed. The registered manager immediately actioned this.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

Staff were trained on how to keep people safe from the risk of infection. Most staff wore their PPE in line with government guidance. Through discussions with staff, it was clear staff knew when and how to use PPE appropriately. However, some staff either did not wear masks correctly or did not have them on. This was immediately address by the manager and assurances provided that this would be regularly monitored.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The service's infection prevention and control policy was up to date and in line with current guidance.

Staff supported people to keep in touch with family and friends through video and phone calls to prevent isolation and promote people's mental wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review of infection control practices to identify good practice and areas for development in infection prevention and control.

Inspected but not rated

St Armands Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. The limitations of the property meant that corridors within the building were not 2 metres wide. We observed people at lunch who were not sat two metres apart to maintain social distancing. We discussed this with the registered manager who agreed to consider dining room alternatives.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. We observed some staff not wearing their masks correctly in line with current government guidance. We discussed this with the registered manager who confirmed one member of staff was exempt and addressed the practices of the other staff we had identified immediately and assured us their practice would be monitored. All other staff we saw were wearing appropriate PPE. PPE stocks were readily available within the home for staff to use.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We saw the clinical waste outside was not locked and was overflowing. The registered manager said this would be addressed. Although the home and equipment were clean, records were not always completed to show when cleaning had been carried out. For example, bathrooms check sheets were not completed and there had not been any cleaning records for shared equipment used within the home. We discussed this with the registered manager and following our inspection these new templates had been put in place.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.