

Lukka Care Homes Limited

Ravenscourt Nursing Home

Inspection report

111-113 Station Lane
Hornchurch
Essex
RM12 6HT

Tel: 01708454715

Date of inspection visit:
24 November 2020

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16 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ravenscourt Nursing Home is a care home that provides personal and nursing care to older people, many of whom are living with dementia. The home can accommodate up to 70 people, and 60 people were using the service at the time of inspection.

We found the following examples of good practice.

Visits to the service by friends and relatives were carried out in line with current guidance. There was a designated visiting area which visitors reached directly from the garden. Where relatives had been unable to visit, they were encouraged to maintain contact with people electronically.

Visitors had to complete a risk assessment before visiting which included declaring if they had any symptoms of Covid-19. Temperature checks were carried out on staff and visitors upon arrival to the premises.

The provider had made appropriate arrangements to test people and staff for Covid-19 and was following government guidance on regular testing. Measures were in place to ensure the safety of staff and people should they have tested positive for Covid-19.

The provider had taken steps to ensure they had adequate supplies of Personal Protective Equipment (PPE). Staff had received training in the use of PPE and were seen to be wearing it during the course of the inspection.

Cleaning schedules were in place and there were systems for recording completed cleaning. These were checked daily by a member of the management team. Regular infection control audits were carried out at the service

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ravenscourt Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.