

Ramsgate Care Limited

# Ramsgate Care Centre

## Inspection report

66-68 Boundary Road  
Ramsgate  
Kent  
CT11 7NP

Tel: 01843585444

Website: [www.selecthealthcaregroup.com](http://www.selecthealthcaregroup.com)

Date of inspection visit:  
11 November 2020

Date of publication:  
27 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

### About the service

Ramsgate Care Centre is a residential care home providing personal care to 33 older people and people living with dementia at the time of the inspection. Ramsgate Care Centre accommodates 42 people in one purpose built building.

### People's experience of using this service and what we found

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

For more details, please see the full report which is on the CQC website at [www.cqc.org.uk](http://www.cqc.org.uk)

### Rating at last inspection

The last rating for this service was Good (published 23 October 2019).

### Why we inspected

We undertook this targeted inspection to check infection prevention and control measures under the Safe key question. This was to provide assurance that the service had responded to a coronavirus outbreak effectively. The overall rating for the service has not changed following this targeted inspection and remains Good.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

### Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

At our last inspection we rated this key question Good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

**Inspected but not rated**

# Ramsgate Care Centre

## **Detailed findings**

### Background to this inspection

#### The inspection

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

#### Inspection team

The inspection was completed by one inspector.

#### Service and service type

Ramsgate Care Centre is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

#### What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report.

We spoke to the registered manager before the inspection to understand the extent of the outbreak and measures they had put in place to protect people, staff and visitors. We used all of this information to plan our inspection.

#### During the inspection

We spoke with six members of staff including the registered manager, area manager and three care staff. We

observed staff practice in relation to IPC and accessibility and storage of personal protective equipment.

After the inspection

We continued to seek clarification from the provider to validate evidence found. We looked at training data, IPC policies and processes and cleaning records.

## Is the service safe?

### Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.