

Prestige Care Limited

Parkville Care Centre

Inspection report

Walpole Street
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Tel: 01642223334

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15 December 2020

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21 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parkville care centre is a nursing and residential care home providing personal and nursing care for up to 94 older people, including people living with dementia. The home provides care and support to people within two buildings. At the time of the inspection 51 people were living at the home.

We found the following examples of good practice.

The service was accessing the government testing scheme which had assisted them to identify an outbreak quickly. The service worked with the local authority infection, prevention and control (IPC) team and other health professionals to manage the outbreak.

The home was clean and had regular cleaning regimes in place. Clear infection prevention signs reminded everyone at the point of entry and throughout the home about procedures for infection control.

Measures were in place to support visitors to safely access the service and prevent them from spreading infection during their visits. Alternative arrangements were in place to support people to maintain contact with their loved ones when face to face visits were not possible.

Staff and people were supported to maintain social distancing. Furniture had been moved to support people to be able to stay two meters apart where possible.

Hand sanitising points were readily accessible throughout the home and staff used these frequently.

Appropriate risk assessments were carried out to assess the impact of COVID-19 on people and staff.

People isolating in their rooms had regular contact with staff who wore personal protective equipment (PPE) appropriately. Staff told us they had a plentiful supply of PPE.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Parkville Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.