

Mr Bradley Scott Jones & Mr Russell Scott Jones
Parkview Care Home

Inspection report

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11 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parkview Care Home is registered to provide nursing care to older people; the home can accommodate up to 24 people and accommodation is provided over two floors with lift access. The home has 21 bedrooms for single occupation and three can also accommodate two people if required. Some bedrooms have ensuite facilities and some rooms are for communal use including the lounge, dining room, conservatory, bathrooms and shower rooms. At the time of our inspection 17 people were living at the home.

We found the following examples of good practice.

We observed staff wearing appropriate Personal Protective Equipment (PPE) at the time of inspection. Staff had space to change into their uniforms upon starting and finishing work, to reduce the risk of cross infection.

The premises were clean, hygienic and well ventilated. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. For example, door handles and light switches were regularly cleaned throughout the day. Regular audits were carried out to make sure good Infection Prevention and Control (IPC) standards were being maintained.

The service was accessing the government testing scheme which had assisted them to identify an outbreak quickly. The service was working with the local authority IPC team and other health professionals in managing the outbreak.

The registered manager had amended their working pattern to stay at the home for 19 days when an outbreak of COVID-19 occurred to provide support and leadership to staff.

Staff had completed training in infection control, COVID-19 and how to put on and take off their PPE. The home did not admit visitors unless it was for the provision of essential healthcare to residents that could not be provided effectively by telephone or video calls.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Parkview Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.