

Malhotra Care Homes Limited

Parklands Nursing Home

Inspection report

Station Road
Seaham
County Durham
SR7 0AD

Tel: 01915130150

Website: www.prestwickcare.co.uk

Date of inspection visit:
03 November 2020

Date of publication:
12 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parklands Nursing Home is a residential care home providing personal and nursing care for up to 54 people. The service is all on the ground floor. At the time of the inspection there were 39 people using the service. The provider had 13 bedrooms which they intended to use in a designated area to accommodate people discharged from hospital.

- The provider and the registered manager had put robust plans in place which ensured people admitted to the service with COVID19 were able to be cared for.
- The provider and the registered manager had reviewed the environment and made decisions on how best to adapt a designated area of the home to minimise the risk of infection. Fire evacuation procedures had been addressed.
- Infection control policies and procedures were in place. Areas of the home were set aside for staff to change PPE. Information was displayed throughout the home to remind staff what PPE they needed to use.
- Suitable arrangements were in place to support relatives visiting people who needed end of life care. Visitors to the home were signposted to the nearest hand washing facilities and had their temperature taken. Hand sanitiser and PPE were also available to visitors.
- We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Parklands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 3 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.