

Alexandra Specialist Care Limited

Park View Care Home with Nursing

Inspection report

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Blackpool
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27 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park View Care Home with Nursing is a residential care home providing personal and nursing care to 25 older people, who may be living with dementia, at the time of our inspection. The service can support up to 44 people in single bedrooms with sufficient bathing and communal spaces to meet their needs.

We were assured during this inspection that there was effective management of the service during this coronavirus pandemic.

We found the following examples of good practice

- The registered manager had comprehensive processes to minimise the risk to people, staff and visitors from catching and spreading infection.
- Staff have received training around the safe use of Personal Protective Equipment (PPE).
- The home had a designated secure unit which was used for isolation of residents with a potential or positive status of coronavirus. There was an area for staff to ensure the correct use of PPE before entering.
- A robust system was in place for staff and other professionals to follow when entering and leaving the building.
- Admissions to the home were completed following Public Health England guidance.
- Social media and electronic tablets were used to communicate with health professionals to promote people's physical health.
- People's well-being had been promoted through telephone and video calls. People had access to an external garden area.
- The registered manager was participating in the whole home testing process and had arranged testing for people and staff.
- The unit was covered by a dedicated staff team who provided a support bubble to support all their needs, including their meals and social support.
- Contingency plans were in place should there be a staff shortage. Additional housekeeping and governance tasks had been completed to ensure the home was clean and hygienic.
- The staff had comprehensive knowledge of good practice guidance, the deputy manager told us, "Our priority is always about keeping people safe. Ensuring staff know what they are doing and are working safely is an essential part of that".

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Park View Care Home with Nursing

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.