

HC-One Beamish Limited

Park House

Inspection report

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21 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park House is a residential care home. The home is purpose built and provides care and support for up to 56 people over three floors. At the time of the inspection 48 people were using the service.

We found the following examples of good practice.

- The home had a dedicated infection control champion who was also their head housekeeper. With the management, they monitored staff practices to ensure the correct procedures were being followed. All staff were monitored to ensure they adhered to national guidance and maintained the strictest of infection prevention and control standards throughout the home. Enhanced cleaning schedules were in place.
- Systems were in place to manage and prevent people, staff and essential visitors from catching and spreading infections. The home supported staff and people with social distancing. Community Nursing teams visited the home regularly to provide care and support to people and staff.
- Staff were observed to be wearing appropriate personal protective equipment (PPE) at all times. Suitable supplies of PPE were available. Staff had undertaken training in putting on and taking off PPE, hand hygiene and other Covid-19 related training. Clean signage and information was in place throughout the home to remind staff of their responsibilities.
- The home ensured people isolating or presenting with any symptoms were supported safely in accordance with national guidance. People were cared for by a dedicated staff team who provided a support bubble to meet all of their needs and reduce any feelings of isolation and loneliness. People were supported to keep in contact with friends and relatives through telephone calls and use of social media. At the time of inspection, all visiting had ceased, in line with national guidance.
- The home was participating in the whole home Covid testing programme. All staff and residents were in the process of having their Covid vaccinations.
- Infection control audits and checks were carried out. The registered manager and community nursing teams spoke highly about the hard work and dedication which staff had shown throughout the pandemic. This had helped to minimise the impact the pandemic restrictions had placed on people's health and wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Park House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing essential visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.