

Roseberry Care Centres GB Limited

# Moorend Place

## Inspection report

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Sheffield  
South Yorkshire  
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Tel: 01142680001

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11 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Moorend Place is a nursing home that provides care for up to 58 older people. It is a purpose-built care service. At the time of our inspection 52 people were living at the service.

We found the following examples of good practice.

The home had a system in place to support relatives to visit their family members. It was limited to one family member by a pre-arranged appointment. On arrival to the home, visitors had to sign in and completed a screening form regarding COVID-19, sanitised their hands, put on a facemask and have their temperature checked prior to moving from the reception area. Any visitor with any symptoms or a raised temperature were not allowed entry. This assisted in identifying visitors who may be at a higher risk of transmitting an infection to people living in the home.

Risk assessments were completed to ensure measures were in place to minimise risk to people. Social distancing was observed as far as it was practicable to do so. Staff wore appropriate PPE, regularly washed their hands and applied hand sanitiser.

Tests for COVID-19 were carried out in line with guidance where possible. If a test result was positive, the person was required to isolate in line with government guidance.

The home was clean and there were no malodours. Staff had access to cleaning products and the cleaning of high touch areas such as door handles and hand rails, were cleaned regularly. However, some areas of the service were not well maintained and therefore unable to be effectively cleaned. We have had confirmation from the provider these are included on their action plan and are being addressed.

Staff had completed training in infection control, COVID-19 and donning and doffing PPE. The registered manager had completed competency checks to ensure all staff understood how to complete donning and doffing appropriately.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Moorend Place

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.