

Jewish Care

Otto Schiff

Inspection report

Maurice and Vivienne Wohl Campus
Limes Avenue
London
NW11 9TJ

Tel: 02089222300

Date of inspection visit:
27 August 2020

Date of publication:
23 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Otto Schiff is a residential care home and provides accommodation and personal care for up to 54 people, some of whom were living with dementia. At the time of this visit, 39 people were living at the home.

- The provider had provided detailed guidance and information to all visitors prior to when visitation to the home was to re-start which specified the processes in place to facilitate safe visits. All visitors were screened for symptoms of COVID-19 and were provided with full Personal Protective Equipment (PPE). This enabled the service to protect people, staff and visitors.
- The service had an open garden area with separate access to allow safe visiting for families. However, at the time of the inspection, non-essential visiting to the home was restricted due to potential cases of infection recently reported within the home.
- The service focused on ensuring all staff received appropriate training, support and guidance throughout the pandemic period. Observation and reflective practices were used as tools to assess staff competency and enhance their learning and development.
- Staff wore full PPE in line with government guidance and the providers policy and had received regular in-house training and updates on COVID-19, Infection Control and the use of PPE.
- All staff worked together to continuously monitor people for any signs or symptoms of possible infection, so that immediate actions and steps could be taken towards containing the infection and preventing and minimising the risk of transmission around the home.
- The provider worked in line with the most recent statutory guidance to continue keeping people safe and free from infection. The provider's policy and procedures informed and directed care delivery and staff support. Each staff member had been given a copy of the provider's policy for reference. These were reviewed and updated when required.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Otto Schiff

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.