

# The Orders Of St. John Care Trust

# OSJCT Whitefriars

## Inspection report

St Georges Avenue  
Stamford  
Lincolnshire  
PE9 1UN

Tel: 01780765434  
Website: [www.osjct.co.uk](http://www.osjct.co.uk)

Date of inspection visit:  
03 March 2021

Date of publication:  
08 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

OSJCT Whitefriars home is a residential care home providing personal and nursing care to 57 people aged 65 and over who may be living with dementia. The service is in a purpose-built building all on one level with access to secure gardens. There were 32 people living at the home when we inspected.

We found the following examples of good practice.

- Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Screening questions and a temperature check were standard requirements for all visitors. Handwashing facilities were available at the entrance to the home for visitors.
- A ground floor room had been converted to allow safe visiting for relatives and friends of people. The room was nicely decorated and had a purpose-built screen to reduce the risk of spreading infection.
- There was a good understanding of social distancing. Each corridor had formed a social bubble and the provider had rearranged the facilities to ensure each area had access to separate lounge and dining facilities.
- Supplies of PPE including masks, gloves, aprons and hand sanitiser were readily available for staff.
- Staff were trained in current Infection Prevention and Control (IPC) guidance and in the use of PPE. Staff's handwashing technique was checked regularly to ensure it was effective.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This included rapid testing for visitors.
- Enhanced cleaning took place daily and the home was clean and hygienic. Systems were in place to measure the level of germs in the home to ensure cleaning was effective. The provider had invested in a fogging machine to sanitise rooms and this was included in the cleaning schedule.
- The service's IPC policy was up to date and in line with current guidance. The service had plans in place and knew how to respond to an outbreak of infection to ensure the safety of people and staff.
- People admitted to the service were supported following government guidance on managing new admissions during the COVID-19 pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# OSJCT Whitefriars

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 March 2021 and was announced

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.