

The Orders Of St. John Care Trust

OSJCT The Cedars

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

OSJCT The Cedars is a purpose-built, two-storey care home for up to 49 older people with residential and dementia care needs. At the time of the inspection there were 31 people living at the service.

We found the following examples of good practice:

People were being supported to socially distance and isolate, where possible. Furniture in the home had been arranged to provide a distance between people. A visitor's area was in the process of being built. Staff and professionals coming into the home were required to have their temperature taken, wash their hands, put on a facial covering, and change their clothing.

Risk assessments were in place to identify safe working practices.. Staff worked where possible on one floor of the home. When staff were required to work on different floors, they changed their personal protective equipment (PPE). Staff who were supporting people who had suspected or confirmed COVID-19 would not work in other areas of the home. Agency staff working at the home were required to only work at OSJCT The Cedars and not at any other location.

The home had enough PPE to support safe infection prevention and control. The PPE included fluid-repellent face coverings, aprons, gloves and visors. PPE stations were located throughout the home and staff had received training in how to use the PPE safely. Staff use of PPE and hand-washing was spot-checked by the registered manager.

There were cleaning schedules in place to ensure the home was clean and hygienic throughout. We saw appropriate cleaning products being used and the registered manager provided assurances that all staff were working to ensure thorough cleanliness.

People were tested monthly, or if they showed signs of potential COVID-19. All staff were tested weekly. There were risk assessments in place to support people and staff with backgrounds or specific health conditions which may make them more vulnerable to infection.

Further information is in the detailed findings below.

Rating at last inspection

The last rating for this service was Good (published 31 May 2019).

Why we inspected

We undertook this targeted inspection in response to a COVID-19 outbreak at the home. This was a targeted inspection around infection prevention and control practices. CQC have introduced targeted inspections to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question Good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

OSJCT The Cedars

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

This was a targeted inspection to check whether the provider was delivering safe care and treatment in relation to infection prevention and control when managing an outbreak of COVID-19. As part of this inspection we looked at the infection control and prevention measures in place.

Inspection team

This inspection was completed by one inspector.

Service and service type

OSJCT The Cedars is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Notice of inspection

We gave short notice of this inspection. This was to ensure we were aware of the up-to-date COVID-19 cases at the home and could adhere to the provider's procedures for visitors to the home.

What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report. We spoke with the local authority commissioning and public health teams, and reviewed information we held about this service. We used all of this information to plan our inspection.

During the inspection

We spoke with the registered manager and discussed the infection prevention and control processes at the home. We reviewed the training matrix, COVID-19 test results and risk assessments. We completed a tour of both floors of the home and spoke informally with people and staff during this time.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.