

Brunelcare

Orchard Grove Reablement Centre

Inspection report

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06 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Orchard Grove Reablement Centre is registered to provide personal care and accommodation for up to 24 people. At the time of our inspection five people were being supported at the service.

We found the following examples of good practice.

- An external consultant with specialist knowledge and expertise in public health and infection control had been taken on to work in the home. They were providing daily 'on the job' training to staff in best infection control practices and procedures. They were also supporting the service to ensure the most up to date infection control practices and procedures were being followed.
- When people had been at extreme risk they were supported in proactive ways. For example, all professionals who had contact with people such as Occupational Therapists were now asked to do some cleaning when they left people's rooms after seeing them. This was to minimise risks by reducing the number of staff going into rooms. It also helped ensure people were living in a safe hygienic environment.
- Visitors could see family members and friends on video calls on equipment provided by the service. This was to reduce risk from potential infection transmissions of visitors in the service. Regular newsletters and video calls were held with the service and family members and friends. This was to keep them up to date about daily life.
- Staff had been well trained at a very early time in the pandemic. This had really helped the team know how to support people and others to stay safe.
- There had been proactive forward planning just before the pandemic began. This had meant there had been a full supply of Personal Protective Equipment (PPE).
- Extra manager audits and checks were undertaken to monitor quality and safety.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Orchard Grove Reablement Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Orchard Grove Reablement Centre is registered to provide personal care and accommodation for up to 24 people. At the time of our inspection five people were being supported at the service.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 06 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- Our visit gave us clear assurance that the provider was regularly carrying out testing for people at the home and staff. Everyone in the home was tested for Covid 19 on a regular basis. People and staff were well supported through this process. Testing had started early at the service. Some testing had begun in February 2020.
- We were assured the provider and team understood and were meeting the required shielding and social distancing rules.
- There were no admissions at this time. However, we were assured the provider had policies in place to ensure they only admitted people safely to the service.
- We were assured the provider was making sure infection outbreaks could be swiftly prevented and well managed.
- We were assured the provider's infection prevention and control policy contained the most current guidance and was up to date. We also saw how staff understood this policy and were following it in the service in all their actions.
- Through what we saw, our conversations with senior managers, and audits and checking process, we were assured the provider was ensuring PPE was used properly and safely.
- We saw and were assured the provider was promoting and enhancing safety through the way the home was currently set out, as well as by hygiene practices in the premises. For example, daily 'on the job' training for staff to make sure they knew how to wash their hands safely.
- We were assured the provider was taking the right actions to minimise the risk of visitors catching and spreading infections.