

GMA Healthcare Ltd

Nunthorpe Hall

Inspection report

Eastside
Nunthorpe
Middlesbrough
Cleveland
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Date of inspection visit:
30 November 2020

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08 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nunthorpe Hall is a care home providing personal care for up to 35 people aged 65 and over. At the time of the inspection 25 people were living at the home.

We found the following examples of good practice.

- Innovative approaches were used to manage the risks of cross infection. All aspects of the home had been reviewed.
- Staff went the extra mile for people. They were flexible to needs to people and care was adapted to manage a recent outbreak. Staff carried out increased checks of people and prompted with extra drinks and snacks.
- People were supported to maintain their well-being. They had regular contact with their loved ones and they were encouraged to walk in the grounds of the home.
- Staff were supported with flexible working hours and well-being packages. They had been given additional uniforms and received extra support when they were off work with Covid-19.
- The home had good engagement with professionals. Communication cards had been developed for people who had limited communication skills or where masks were a barrier to communicating.
- Staff received regular checks to make sure personal protective equipment (PPE) was worn correctly. High risk touch points in the home were continually cleaned. Robust cleaning schedules were in place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Nunthorpe Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.