

North Ferriby Nursing Home

North Ferriby Nursing Home

Inspection report

High Street
North Ferriby
Humberside
HU14 3JZ

Tel: 01482634782

Website: www.northferribynursinghome.co.uk

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21 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

North Ferriby Nursing Home is a residential care home providing personal and nursing care to 31 people at the time of the inspection. The service can support up to 38 people. The property is a Grade 2 listed building that has been adapted and extended to become a nursing and residential care service. Accommodation is provided over three floors and there is a passenger lift to enable people to access all areas of the service.

People's experience of using this service and what we found

There were good policies and procedures to support infection prevention and control. Staff adhered to these processes and the registered manager undertook checks on compliance.

The provider had made suitable safety arrangements to most single pane glass windows in the home; to reduce the risk of harm to people. Following this inspection five remaining single pane glass windows were fitted with safety film.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was good (published 19 September 2019).

Why we inspected

We undertook this targeted inspection in part to check on a specific concern we had about window safety in the home. The overall rating for the service has not changed following this targeted inspection and remains good.

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to coronavirus and other infection outbreaks effectively.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found no evidence during this inspection that people were at risk of harm from these concerns. Please see the safe section of this full report. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for North Ferriby Nursing Home on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our

reinspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question good. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

North Ferriby Nursing Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check in part on a specific concern we had about the safety of windows in the home. As part of this inspection we looked at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

Inspection team

An inspector visited the service on 21 January 2021.

Service and service type

North Ferriby Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager, who was also one of the providers, registered with the Care Quality Commission. This means they are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

We gave the service 24 hours' notice of the inspection.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local infection prevention and control team. The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report. We used all of this information to plan our inspection.

During the inspection

We spoke with the registered manager, clinical lead, and estates manager. We looked at records relating to infection prevention and control (IPC). We looked at checks the registered manager undertook to ensure correct IPC processes were followed. We completed a walkabout of the environment to look at window safety; following social distancing measures.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was in part to check a specific concern we had about the window safety in the home. We will assess all of the key question at the next comprehensive inspection of the service.

Assessing risk, safety monitoring and management

- Improvements to the safety of most single paned glass windows had been carried out by the provider.
- Five remaining windows of single paned glass were addressed with the fitting of safety film following this inspection.

Preventing and controlling infection

- Safety measures were in place to protect people. The service was tidy and cleaned regularly to minimise the risk of people catching or spreading infection.
- People and visitors were monitored for symptoms of COVID-19.
- Regular testing of people who used the service and staff was completed in line with current guidance.
- Staff were trained in using personal protective equipment (PPE).
- Staff maintained social distancing where possible. They wore appropriate PPE when in close contact with people.
- People were supported to maintain their relationships with family and friends through phone and video calls. The service had a visiting area for use when visits were permitted. A booking system was in place to ensure the area could be appropriately cleaned between use.