

Oakhurst Court Limited

Oakhurst Court Nursing Home

Inspection report

Tilburstow Hill Road
South Godstone
Godstone
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Date of inspection visit:
09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oakhurst Court Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The home provides accommodation for up to 57 older people. At the time of the inspection there were 38 people living at the service.

We found the following examples of good practice.

The provider had implemented a safe zoning process for the home. This was supported by a robust COVID-19 contingency plan. The provider had been able to split the home into zones which enabled people coming into the service to complete their isolation period in a safe environment away from other residents which minimised any risk of infection until their isolation period had been completed.

The registered manager had completed individual risk assessments for people around their needs and potential risks caused by COVID-19. This took into account each person's unique personal circumstances and health needs. Risk assessments had also been completed for staff taking into account any additional risk factors. Actions were taken to support people and staff where potential risks had been identified.

People had been supported to access the outside environment when possible and also to partake in activities whilst keeping to social distancing guidance. People's wellbeing had been monitored and actions taken should a person be identified as being at risk of struggling during the pandemic. This included additional risk assessed visits, video calls or engagement with different activities to maintain stimulation.

Links have been maintained with relatives via phone calls and updates being placed on the service's private Facebook page. This has enabled relatives to keep up to date with what is happening within the home whilst they have been unable to visit in person.

Staff have been provided with a variety of training to support their personal development and encourage regular updates in infection prevention and control.

The provider was preparing for the visiting process at the home to continue following the recent government announcement about restarting visits to care homes. A safe and sterile visiting area had been established previously at the home and this would be used to restart visits. All visitors to the home are required to go through a robust visiting process which involves their temperature being taken, a lateral flow test for COVID-19, and completing a health declaration form. Full PPE is provided by the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oakhurst Court Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider had appropriate procedures in place for admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.