

HC-One Oval Limited

Meadow Bank Care Home

Inspection report

Meadow Lane
Bamber Bridge
Preston
Lancashire
PR5 8LN

Tel: 01772626363

Date of inspection visit:
10 February 2021

Date of publication:
19 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Meadow Bank Care Home is registered to provide care for up to 120 older people including people living with dementia and people who require nursing care in four single storey units. Accommodation is in single fully furnished bedrooms and each unit has assisted bathing facilities, dining and lounge areas. The laundry services and kitchen facilities are centrally located within the administration block and main reception area. At the time of our visit 73 people were living at the home.

We found the following examples of good practice.

The home had comprehensive policies and procedures to manage any risks associated with the Covid 19 pandemic. This included the management of people with a Covid 19 positive diagnosis. The policies and procedures were updated regularly following any changes in national guidance.

People living in the home and their next of kin were supported to maintain contact through a range of methods including visit appointments in a 'pod', window visits, skype video and the telephone.

There was an ample supply of PPE for staff and any visitors to use. Hand sanitiser was readily available throughout the service. Staff had received training on the use of PPE and we observed staff wearing it correctly during our inspection. Clear signage and information was in place throughout the home to remind staff of their responsibilities.

Each unit where people were accommodated had a dedicated housekeeper and enhanced cleaning regimes and decontamination procedures were implemented.

Screening procedures were in place for all for people living in the home, the staff and all visitors, including health professionals and maintenance staff. This included a lateral flow Covid 19 test (LFT). A recent incident where procedures had not been followed fully, resulted in immediate action by the home and reinforcement of the policy and procedures.

The manager said she offered an open-door policy and tried to spend time with staff on the units as a way of informal support. The company provided a weekly bulletin, and this included information such as myth busters to promote the better understanding of Covid 19 and the vaccination programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meadow Bank Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.