

Mrs Eileen Frances Littlewood
Marsden Grange

Inspection report

239 Barkerhouse Road
Nelson
Lancashire
BB9 9NL

Tel: 01282618226

Website: www.marsdengrange.co.uk

Date of inspection visit:
18 March 2021

Date of publication:
26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Marsden Grange is a residential care home providing personal care for up to 40 older people. At the time of the inspection, 29 people were living at the home.

We found the following examples of good practice:

Staff wore appropriate personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. There was a large quantity of PPE in stock. PPE and hand sanitising gel were located throughout the home and in the grounds. Staff had received training in infection control and how to put on and take off PPE safely. Enhanced cleaning was being completed throughout the home.

There were clear processes in place for visitors to the service. They were screened for COVID-19 symptoms on arrival and were required to wear appropriate PPE and maintain social distancing during their visit. The provider was facilitating visits in line with the Government guidance and understood how important this was to people living at the home and their families. During times when visiting had been restricted, due to Government guidance or outbreak, the provider had supported people to stay in contact with family and friends through regular video calls and telephone calls.

Staff and people living at the home were being tested regularly, to ensure that appropriate action could be taken if anyone contracted the virus. People's health and social care needs were being monitored to ensure they received the care and support they needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Marsden Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.