

Mrs M L Lowe

Hyde Lea

## Inspection report

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25 November 2020  
30 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hyde Lea is a care home registered to provide support for up to 18 people living with dementia. The home is a large detached property set within its own grounds and has been extended. At the time of the inspection 17 people were living at the home.

We found the following examples of good practice.

Checks on whether visitors had symptoms or had tested positive were in place; the provider asked visitors to declare whether they had been in contact with anyone displaying COVID-19 symptoms or who had tested positive. Visitors had their temperature taken and were asked to sign a disclaimer. Appropriate hand hygiene was promoted on entry to the home.

The management team had worked closely with colleagues across health and social care, such as the local infection control team, to ensure they were following the most up to date guidance. Staff wore and disposed of personal protective equipment (PPE) appropriately and used hand hygiene stations regularly.

The service had a robust cleaning schedule and the home was clean and tidy. Chairs in communal areas had been moved to ensure social distancing was observed. Robust risk assessments were completed, making it clear how staff could reduce the risk of transmission of COVID-19. Where risks had been identified, measures to support staff had been recorded.

Staff had received training in infection control and the correct use of PPE. Staff had been supported with regular team meetings and one to one telephone supervisions. When staff had been advised to isolate, the management team had remained in regular contact.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Hyde Lea

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This site visit took place on 25 November 2020 and was announced. Further records and documents were reviewed on 30 November 2020.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.