

Methodist Homes

Mapplewell Manor

Inspection report

Greenside Avenue
Staincross
Barnsley
S75 6BB

Tel: 01226391561

Website: www.mha.org.uk/care-homes/dementia-care/mapplewell-manor

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10 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Mapplewell Manor is a residential care home that provides accommodation and personal care for adults with a range of care and support needs. This includes adults who are living with dementia. The home can accommodate up to 87 people in one adapted building over three floors. At the time of this inspection there were 66 people using the service.

We found the following examples of good practice.

The service had signage displayed on all external doors to alert visitors to restrictions on entering the building and the infection control measures they would need to take.

Staff had completed training in infection control, COVID-19 and donning and doffing personal protective equipment (PPE). The registered manager had completed competency checks to ensure all staff understood how to wear PPE and effective handwashing.

The service had an adequate supply of PPE to meet current and future demand. Staff were using and disposing of PPE correctly.

The home had arrangements in place to test both people and staff for COVID-19, in line with the current guidelines on testing. People and most staff had received a first dose of the vaccine.

The home had a team of housekeeping staff that had been trained on infection control. There was an enhanced cleaning schedule in place that also ensured door handles, keypads, handrails and high touch areas were consistently cleaned. We observed that the home was very clean and well kept.

There was a comprehensive set of policies, procedures audits and detailed risk assessments in relation to the management of infection control risks and Covid-19.

New admissions were expected to provide recent COVID-19 test results, were further tested by the service following admission and isolated upon arrival for 14 days to minimise the risk of potential infection to people already living at the service. These procedures would also be used for people returning to the home following a hospital stay.

There was a visitor's policy and visitor's guide with detailed advice for families. There was a dedicated visitor's room with separate entrance and a full screen, which was in use when local health restrictions permitted. Visits were booked in advance and staff cleaned the visiting area between each visit. There was a dedicated staff member to oversee visits, support people and their families and ensured social distancing was maintained.

People were supported to maintain links with friends and family via telephone and video calls. Links with families were maintained through regular communication and relatives' meetings held online which allowed many relatives to take part.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further details in our safe findings below.

Inspected but not rated

Mapplewell Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.