

Francis Kirk

Mansion House Residential Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mansion House Residential Home. The service accommodates up to 37 older people. Care is provided over two floors. At the time of our inspection, there were 20 people living at the service.

We found the following examples of good practice.

People's wellbeing was being supported by contact with family and friends. A visitors pod had been put in place and had been well used. The benefits of these visits helped people's mental health.

Staff employed at the service had received training on infection prevention and the correct use of personal protective equipment (PPE).

Staff were well supported by the management team and had access to support services.

There were clear arrangements at the entrance to the building and at other key areas to minimise the risk of infection.

PPE was available and accessible. The service was well maintained and visibly clean. Schedules were in place to show that regular cleaning was undertaken. Audits and observations of practice were completed to show the service was following good practice guidance.

The provider was following the government guidance on whole home testing for people and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the findings below.

Mansion House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.