

Hoyland Hall Limited

Hoyland Hall Residential Home

Inspection report

Market Street
Hoyland
Barnsley
South Yorkshire
S74 0EX

Tel: 01226745480

Date of inspection visit:
10 February 2021

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22 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hoyland Hall is a residential care home providing care and accommodation for up to 33 people. There were 17 people living at the home when our inspection visit took place.

We found the following examples of good practice.

Clear arrangements were in place for visitors. Information was clearly displayed at the entrance and in the visiting areas. Relatives were kept regularly informed. Arrangements were in place for window visits and a visiting pod was in use. Relatives were encouraged and supported to safely visit people who were at the end of their life.

Staff changed into clean uniforms on arrival; a dedicated room had been provided for this. Staff put on personal protective equipment (PPE) in a separate room with appropriate handwashing facilities. Good stocks of PPE were in place and easily available for staff; this was stored safely. Staff followed social distancing rules. The registered manager frequently met with people and staff to update them about new Covid-19 guidance and rules. Open discussions were encouraged. People were supported to understand in a way appropriate to them.

Appropriate checks were undertaken before people moved to the home. The registered manager had developed clear procedures for staff to follow, in line with up-to-date guidance.

People and staff received Covid-19 testing regularly. The registered manager ensured people and staff were supported to self-isolate if required. The home had separate zones to accommodate people who had tested positively for Covid-19, although these had not had to be used.

Extra cleaning was taking place and additional cleaning schedules had been introduced for areas such as door handles and rails. The new owners had purchased new cleaning trolleys and products as well as refurbishing areas such as laundry shelving to promote easier and more hygienic cleaning. Further refurbishment was taking place throughout the home.

The registered manager had updated policies and risk assessments to reflect the changes made as a result of the Covid-19 pandemic; these followed government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hoyland Hall Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.