

Laso Health Care Ltd

Manor View Care Home

Inspection report

19 Manor Road
Hatfield
Doncaster
South Yorkshire
DN7 6BH

Tel: 01302350877

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02 November 2020

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23 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Manor view is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Manor View provides care for up to 49 people. There were 32 people using the service at the time of our visit. The home is comprised of two separate buildings. They are known as Manor View and Church View. The home is registered to provide nursing and residential care for older people living with dementia.

We found the following examples of good practice.

- We were assured that this service met good infection prevention and control guidelines as a designated care setting.
- The Church View building had been equipped to accommodate up to 14 people under the designated care setting. The staff team would work exclusively this building to reduce the risk of cross infection.
- We observed staff wearing appropriate Personal Protective Equipment (PPE) at the time of inspection.
- Staff were very sensitive and attentive to people's needs and supported people in relation to their care and wellbeing. For instance, people were supported to contact family and friends by phone or video calls.
- The provider had regularly updated policies and procedures to ensure they included changes and best practice guidance in relation to COVID-19. Staff we spoke with were knowledgeable about the updates and were working in line with them.
- Tests for COVID-19 were being carried out in line with guidance, where possible.
- The premises were clean, there was a cleaning schedule in place and adequate cleaning hours to ensure it was maintained. Additional cleaning of high use areas had been implemented, including door handles, and hand rails.
- Staff had completed training in infection control, COVID-19 and how to put on and take of their PPE. Staff were frequently briefed about changes in government advice that impacted on their role. Staff we spoke with confirmed this. The registered manager was also accessing refresher training for all staff in hand washing procedures.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Manor View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 2 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.