

Hopton Care Cottages Limited

Hopton Cottage Care Home

Inspection report

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West Yorkshire
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Date of inspection visit:
09 March 2021

Date of publication:
25 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hopton Cottage Care Home is a purpose-built care home, predominantly ground floor, with 62 bedrooms. It provides accommodation and personal care to those over 65, some of whom may be living with dementia. At the time of the inspection 51 people were using the service.

We found the following examples of good practice.

Donning and doffing stations were situated in the service and personal protective equipment (PPE) was available throughout the building. All staff had received training in IPC and PPE in relation to COVID-19.

A bedroom with external patio doors had been converted into a visiting room early in the pandemic to facilitate safe visits when permitted. People were also supported to maintain regular contact with friends and family through video calls, telephone calls and visits at the window.

People we spoke with and staff told us they felt safe and were well supported. Numerous activities had taken place in the home and garden whilst people were shielding to maintain physical and emotional wellbeing.

A robust process was in place for professional visits. All visitors had their temperatures checked and were required to complete a lateral flow test if it was essential they entered the building. People and staff received regular COVID-19 tests.

The service conducted regular environmental audits, as well as observations of staff PPE use and hand washing, to ensure infection prevention and control (IPC) processes were robust.

The home was very clean and cleaning processes had increased throughout the service including high touch surfaces.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.