

Mr & Mrs G Butcher

# Lyndhurst Park Nursing Home

## Inspection report

33-35 Severn Road  
Weston Super Mare  
Somerset  
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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lyndhurst Park Nursing Home provides personal and nursing care for up to 27 people. The service is provided in accommodation over two floors. At the time of the inspection, 24 people were living at the home.

We found the following examples of good practice.

Staff had access to supplies of personal protective equipment (PPE), and they had received training to ensure they used this correctly. PPE was available on every floor and was disposed of safely. We observed staff following correct protocols when changing PPE and posters were displayed around the service to provide reminders about this. This showed staff were committed to maintaining high standards in infection prevention and control, and to keeping people, staff and visitors safe.

People's families had been kept up to date about changes and risks at the service. When face to face visits were not possible, people had been supported to keep in contact with friends and family using phone and video calls and some window visits had taken place. A plan was in place to safely restart visits in line with government guidance. Families had been informed that they would be required to wear PPE and have an on-site rapid coronavirus test before they could enter the service.

The service was clean and well maintained and procedures throughout the building helped control the risk of cross infection. During the outbreak of coronavirus at the service, one member of staff had been tasked with specifically cleaning all high touch points on a continuous basis. Rooms were regularly disinfected using a fogging machine to distribute a very fine mist which lands on all surfaces to sanitise them. Staff were clear about how to safely use this equipment.

The staff team were committed and knew people well. Staff had been challenged by the recent outbreak at the service, but they were positive and committed to working at the service. They told us they felt safe with the systems in place at the service. The provider had offered different shift and working patterns to support staff's health and wellbeing. Staff accessed testing as required and all had received their first vaccination against Covid-19.

When people received a positive coronavirus test, they were supported to have a high calorie diet and extra fluids. This meant they had the best opportunity to boost their nutritional intake and build strength to help them recover from illness.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that people were protected by the prevention and control of infection.

**Inspected but not rated**

# Lyndhurst Park Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4th March 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.