

Country Court Care Homes 3 OpCo Limited

Lostock Lodge Care Home

Inspection report

Cheshire Avenue
Lostock Gralam
Northwich
Cheshire
CW9 7YN

Date of inspection visit:
03 November 2020

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18 November 2020

Tel: 01606331953

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lostock Lodge is a care home providing accommodation for up to 66 older people, including people living with dementia. At the time of the inspection there were 60 people living at the home.

We found the following examples of good practice.

Staff were provided with the personal protective equipment (PPE) they needed. We observed this was used in accordance current with national guidance.

People living at Lostock Lodge were able to see family members through window visits. Indoor visits had been in place but paused with the recent increase in local infection rates. The registered manager was ensuring that people at 'end of life' were still able to see their family.

The provider ensured friends and family were kept informed of infection outbreaks and changes to visiting arrangements through regular daily phone calls, email updates and newsletters.

The guidance around 'isolation' was being followed for people who had been newly admitted to the home, those returning from hospital or those awaiting hospital inpatient treatment. Staff were carrying out activities on and one to one basis to keep people occupied whilst staying in their bedrooms.

Cleaning schedules and routines had been increased and to reduce the risks of cross infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lostock Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 November 2020 announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.