

Holy Cross Care Homes Limited

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Inspection report

150 Abbey Foregate
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Tel: 01743343138

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11 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holy Cross Care Homes Limited is a residential care home providing personal care to 35 people, including those living with dementia, aged 65 and over at the time of the inspection. The service can support up to 57 people.

We found the following examples of good practice.

- People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance.
- People were supported by staff who were fully trained in Infection Prevention and Control. Regular updates were provided to ensure continued compliance with current guidance.
- People who had tested positive for Covid-19 were required to self isolate in their rooms in line with current guidance. Where people were not compliant due to their cognitive needs, risk assessments were completed and measures were put in place to mitigate risk to people of transmission of infection.
- People were supported to see their relatives in a visiting room that ensured social distancing and enabled visitors to access the home from the outside via a separate entrance. A visiting policy was in place that was complied with to keep people safe.
- People's emotional and social wellbeing needs were promoted by staff who supported them to interact with each other and engage in activities such as bingo that ensured compliance with social distancing guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holy Cross Care Homes Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.