

Akari Care Limited

Lindsay House

Inspection report

Parbold Hill
Parbold
Wigan
Lancashire
WN8 7TG

Tel: 01257464177

Date of inspection visit:
27 May 2021

Date of publication:
15 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The service is a residential care home which provides personal care and support for up to 31 older adults, including those living with dementia. Accommodation is set over two floors. At the time of the inspection, 19 people were living at the service.

We found the following examples of good practice.

- The service facilitated visits to the home whilst adhering to the latest government guidance. Visitors completed a health questionnaire and had their temperature checked before admission. Visitors were also required to take a lateral flow test before entering the service. A designated room had been set up to enable safe visits whilst also respecting people's privacy. The service supported compassionate visits for people during exceptional circumstances, for example, those who were at end of life.
- Admissions into Lindsay House were risk assessed and followed guidance for safe admissions. People were required to have a negative test prior to admission from either the hospital or the community.
- Risk assessments for both people and staff were carried out to minimise the risk and spread of infection and keep people safe. The service had never had a case of COVID-19.
- Systems for testing for COVID-19 for people and staff were established. Processes were in place to keep everyone safe should a positive test occur.
- Staff had received training on how to don and doff PPE appropriately. Facilities were in place to enable staff to change into their uniform onsite.
- Communal areas such as the dining room and lounge had been reconfigured to ensure social distancing was adhered to.
- The service appeared clean and hygienic. Domestic staff followed a cleaning schedule that included regular cleaning of high touch areas such as door handles and light switches.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lindsay House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.