

Mrs S C Joyce

# Linden House Nursing Home

## Inspection report

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23 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Linden House is a residential care home providing personal and nursing care to up to 34 people. The home specialises in the care of older people. The home is a large older style property with a modern extension. Accommodation for people is arranged over two floors with passenger lifts to enable people to access all areas.

We undertook this inspection following a COVID 19 outbreak at the service.

We found the following examples of good practice.

Staff had received infection control training. Staff were seen using personal protective equipment (PPE) correctly and in accordance with current guidance to minimise risks to people.

Staff and people were regularly tested in line with the government's current testing programme. We were assured that the provider understood and was meeting shielding and social distancing rules.

Staff had received update training on how to keep people safe during the COVID-19 pandemic and had plentiful supplies of PPE.

The home was clean with no unpleasant odours. There was a robust cleaning schedule in place and touch points were cleaned using chemicals which are effective against Covid 19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Linden House Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.