

# Lancashire Property Investment Find Limited Hollins Bank Care Home

## Inspection report

601-603 Lytham Road  
Blackpool  
Lancashire  
FY4 1RG

Tel: 01253404565

Date of inspection visit:  
11 February 2021

Date of publication:  
24 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Hollins Bank Care Home is a care home providing personal care to support up to 44 older people in single bedrooms. Accommodation is provided over two floors with lift access and there are sufficient bathing and communal spaces to meet people's needs. Hollins Bank Care Home will be referred to as Hollins Bank within this report.

We found the following examples of good practice.

- Hollins Bank only recently reopened to visiting. The registered manager created a safe space with a screen that follows guidance. Staff maintained important family relationships through such alternatives as electronic communication.
- Staff had a good understanding of and followed good infection control practice. There were sufficient supplies of PPE, which staff used effectively to maintain people's safety. The registered manager trained and competency-checked each employee to ensure they retained their skills.
- Care records contained required information to guide staff to support people during the pandemic. This included assessments and control measures to mitigate the risk of harm.
- The registered manager had an extensive COVID-19 policy in addition to their infection control procedures. There were multiple specific audits and protocols to assess the safety of measures deployed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hollins Bank Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.