

# MML Finance Ltd Kingswood Court Care Home

### **Inspection report**

Warren Lodge Drive Kingswood Tadworth KT20 6QN

Tel: 01737830480 Website: www.kingswoodcourtnursinghome.com

Ratings

## Overall rating for this service

Inspected but not rated

Date of inspection visit:

21 January 2021

Date of publication:

03 February 2021

Is the service safe?

**Inspected but not rated** 

site: www.kingswoodcourtnursinghome.com NgS

## Summary of findings

### Overall summary

Kingswood Court Care Home provides nursing, residential and respite care to older adults and people living with dementia. Kingswood Court can support up to 59 people. There were 27 people living at the service at the time of the inspection.

We found the following examples of good practice.

• Although visits were not possible during the time of inspection, a visiting area had been created with a sealed screen between seating for residents and visitors. This was to enable friends and family to visit people safely during the COVID-19 pandemic.

• All staff had an individual risk assessment to evaluate their level of risk to COVID-19. Only those staff who were assessed to be at a low level of risk were asked to support people who had tested positive for COVID-19.

• Staff had completed training about COVID-19 and how to prevent the spread of the virus. There was a procedure in place for staff to always pass each other on the left in corridors to help support social distancing measures.

• There were designated areas for the drop off and collection of laundry and cleaning products in each unit of the service. This helped separate staff teams to stay in the areas of the service they were allocated to.

We were assured of the provider's safe management of infection prevention and control. However, at the time of inspection the proposed use of the service did not meet the criteria of a designated care setting. This was because the staff team for the proposed designated setting were supporting some people who were in isolation due to contact, but without a positive test result for COVID-19, as well as those who had recently tested positive. These two groups of people were cared for separately on different floors and in isolation from other residents at the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Kingswood Court Care Home

**Detailed findings** 

# Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the local Clinical Commissioning Group as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 January 2021 and was announced.

## Is the service safe?

# Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.