

Acacia Care (Nottingham) Ltd

# Kingsfield Court Care Home

## Inspection report

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Date of inspection visit:  
21 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Kingsfield Court Care Home is registered to provide accommodation and personal care for up to 70 people, some of whom are living with dementia and/or physical disabilities. Accommodation is provided over three floors with two lifts for access. At the time of the inspection there were 38 people using the service.

We found the following examples of good practice.

- Visitors were safely welcomed into the service following the provider's IPC (infection prevention and control) policy. The receptionist explained the service's IPC rules to visitors, and these were also displayed in the service's foyer.
- Visits took place in a converted garden room, with a separate outdoor entrance. The room had a screen divider to reduce the risk of cross-infection.
- If people were unable to have visitors, for example, if they were isolating or unwell, the service's activities team facilitated Skype calls for them so they could keep in contact with relatives and friends.
- Staff and the activities team supported people to maintain their well-being with daily events and activities, including outdoor exercise in the service's gardens.
- The premises had been re-configured, and some furniture removed, to ensure people had the space they needed to socially distance. If people needed to isolate they were supported in their bedrooms which had ensuite facilities.
- People's needs were assessed prior to admission and care plans and risk assessments put in place to ensure they had the support they needed.
- The service was well-supplied with PPE (personal protective equipment) and staff had the training they needed to use and dispose of PPE safely. They wore the correct PPE including masks, gloves and aprons.
- People and staff were regularly tested for COVID-19 in line with current government guidance, and plans were in place if people or staff needed to isolate due to positive results and/or symptoms.
- The premises were clean and well-ventilated. The housekeeping team had the cleaning products they needed and followed cleaning schedules to ensure good infection control standards were maintained.
- The second floor was designated a COVID-19 positive unit with the required safety measures in place. This meant if people used this part of the service they would not be in contact with people using the rest of the service. The registered manager said that if used, the unit would be staffed separately.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# Kingsfield Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The service had also been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 January 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.