

HC-One Limited

Highfield (Stockton)

Inspection report

Highfield Care Centre
The Meadowings
Yarm
Cleveland
TS15 9XH

Date of inspection visit:
17 November 2020

Date of publication:
30 November 2020

Tel: 01642781309

Website: www.hc-one.co.uk/homes/highfield

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Highfield (Stockton) is a residential home providing personal care to older people and people living with a dementia. It accommodates up to 40 people in one purpose-built building. There were 30 people using the service when we visited.

We found the following examples of good practice.

- Systems were in place to allow safe visiting, including screening visitors before they entered the building.
- Social distancing was encouraged and changes had been made to communal areas to promote this.
- Staff wore personal protective equipment (PPE). Training in infection prevention and control measures and the appropriate use of PPE had taken place.
- Systems were in place to admit people safely into the home.
- Regular Covid testing was taking place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Highfield (Stockton)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November 2020 and was announced

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.