

Laurel Bank Residential Care Home Limited

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Inspection report

21 Knott Lane
Gee Cross
Hyde
Cheshire
SK14 5HZ

Tel: 01613684719

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10 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Laurel Bank Residential Care Home is a 'care home' and provides accommodation and personal care for 51 people across the 3 floors of the home. People have their own bedrooms, some of which are en-suite, as well as access to various communal spaces including dining and lounge areas, adapted bathrooms and secure outside space.

We found the following examples of good practice.

The entrance hall had been made into a safe space for staff and people to enter the home. There was space for people to clean their hands and access appropriate personal protective equipment (PPE). Staff completed a risk assessment and temperature checks with visitors before they were able to enter the home.

Communal areas had been reorganised to promote social distancing, and people were cohorted in groups within the home. All areas of the home were comfortable and homely, as well as clean and well ventilated.

The home supported professionals to complete remote assessments through the internet. This included speech and language therapy assessments and deprivation of liberties safeguards (DoLS) assessments. Relatives were supported to have contact remotely when visits to the home were not possible.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Laurel Bank Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.