

Anchor Hanover Group

# Kerria Court

## Inspection report

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17 June 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Kerria Court is registered to provide accommodation and personal care for up to 47 people, including people living with dementia. At the time of our inspection visit there were 44 people living at the home.

We found the following examples of good practice.

Staff wore personal protective equipment (PPE) in line with current government guidelines. The registered manager conducted handwashing and PPE observations as part of a weekly audit of infection control at the home.

Comfort boxes were available for visitors of people receiving end of life care. They included items such as a separate kettle, drinks and a cushion. This meant that visitors could remain comfortable when spending time with loved ones at the end of their lives, whilst also maintaining good infection control practices.

In the event of a COVID-19 outbreak, plans were in place to manage the two floors of the home as separate zones. Staff would be cohorted to a particular floor and separate communal and dining areas would be in place. This would help to reduce the spread of infection within the home.

The provider had trained some staff members in elements of different roles. For example, some carers had been trained to complete domestic tasks. This supported the home to minimise the use of agency staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Kerria Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 June 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.