

Kepplegate Limited

Kepplegate House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Kepplegate House is a residential home which can provide care and support for up to 16 people.

We found the following examples of good practice

- The registered manager had ensured staff could access comprehensive and informative training in various aspects of infection control. Staff confirmed they felt confident in the training and their competency was checked to ensure they were implementing best practice.
- The environment had been arranged to minimise the risk of infection and support contact with visitors. The porch area of the home was used solely to enable socially distanced visits to take place and risk assessments were carried out to control associated risks.
- Visitors arranged to visit people at the service in advance and handwashing facilities, infection control gel and personal protective equipment (PPE) was available to support safe visits.
- People could have socially distanced conversations with people important to them by using technology. A computer was connected to a large screen tv in a separate room. Staff supported people to use the technology and then left the area so private conversations could be held. Staff also supported people to use electronic tablets and telephones to maintain contact with loved ones.
- People were supported to access health professional advice through the use of electronic tablets and care records were updated to reflect the advice.
- Processes to minimise the risk of infection were known by staff and carried out to minimise the risk and spread of infection. For example, temperature checks, safe waste disposal and increased cleaning of the home took place. Specialist cleaning equipment had been purchased to help maintain the cleanliness of the home.
- Covid 19 policies and risk assessments were available and known by staff. Staff told us they felt safe as the service was following best practice to minimise the risk and spread of infection and appropriate PPE was provided.
- The service was taking part in the whole home testing process. People at the home were supported to decide if they wanted to participate. Conversations explaining the risks and benefits took place and people could watch a video of the testing process to support their decision making.
- Appropriate signage was displayed throughout the home to promote best practice.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Kepplegate House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 September 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.