

Lansglade Homes Limited

Henrietta House

Inspection report

3 Dynevor Road
Bedford
Bedfordshire
MK40 2DB

Tel: 01234359194

Website: www.lansgladehomes.co.uk

Date of inspection visit:
10 February 2021

Date of publication:
26 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Henrietta House is a 'care home' providing accommodation, and personal care. It is registered to provide a service for up to 25 people. The service was supporting 22 people at the time of the visit. The home is set over three floors.

We found the following examples of good practice.

- The provider had introduced additional quality assurance processes to ensure robust infection prevention control practises were applied in the home.
- We observed staff wearing and disposing of personal protective equipment (PPE) correctly.
- The provider used findings from audits to make improvements within the environment and plan refurbishments.
- Assurance had been sought that bank staff did not work elsewhere and were included in the weekly COVID-19 testing of staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Henrietta House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.