

Jesyem Medicare Limited

Hendford Nursing Home

Inspection report

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11 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hendford Nursing home is a care home provides nursing, accommodation and personal care for up to 34 people with a range of care needs, including the frailty of old age. At the time of the inspection, 26 people were living at the home. The home accommodated people in one building.

We found the following examples of good practice.

The service arranged clear areas for testing of visitors and professionals to the service. For example, vacant rooms had been converted to testing rooms so that this could be conducted privately for visitors.

Staff were experienced in the infection, prevention and control processes to support new admissions to the service. The provider organised personal protective equipment (PPE) training externally which included practical donning and doffing assessments.

The service had provided information for people on the Covid-19 virus, social distancing and other infection control procedures. The service also provided face to face visiting opportunities safely through several methods. For example, an area of the communal area was converted to provide a safe barrier for visitors to speak with people with external access away from other people.

Risk assessments had been completed to support people living with dementia, and others, to remain safe when there were risks identified in maintaining isolation and social distancing. This included furniture being laid out in communal areas to facilitate social distancing without causing people distress. People were encouraged where possible to have meals in their eating area in a staggered manner to avoid overcrowding.

There were procedures ready so that if a person received a positive covid-19 test, staff could put zoning and isolation practices in action straight away.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.