

Beaufort Care Limited

# Beaufort House

## Inspection report

High Street  
Hawkesbury Upton  
Badminton  
Avon  
GL9 1AU

Tel: 01454238589

Date of inspection visit:  
26 January 2021

Date of publication:  
26 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Beaufort House provides personal care to up to 28 people. The home is over several floors, there is a dining room, lounge, conservatory, office and a small hallway entrance. At the time of the inspection there were 20 people living at the home.

People's experience of using this service and what we found

The dining room and lounge areas had been set up to support social distancing. However, we found the upstairs lounge had chairs that had not been spaced sufficiently so that there was good distance between people. We raised this with the provider who confirmed they would review the situation.

The home had an infection prevention and control policy in place with regular checks carried out. Daily walk arounds of the home took place by the management team. We spoke to the provider about the need to update the infection control audit that they used. This would help to identify shortfalls within infection prevention and control.

We found the following examples of good practice.

The home had designated entrance with posters displayed which explained the safety procedures in place. The only visitors to the home were professionals. They were asked to adhere to the home's infection control procedures.

Staff had received training in the appropriate use of PPE and infection prevention control training. Information was displayed throughout the home to remind staff how to use PPE correctly and how to prevent the spread of infection. The home took part in regular testing for COVID-19 with staff and people tested regularly.

The home had made an undercover section at the side of the building next to a window. People were able to see loved ones through the window. They were able to communicate by phone at the same time. Visits were permitted via prearrangement. People were also able to phone, and video call loved ones.

Daily activities continued to take place which had been organised by the staff team. We were told this was very much enjoyed by people.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Beaufort House on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Beaufort House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that social distancing rules were being adhered to. For example tables and chairs were spaced in the dining area so tables were not over crowded. Within the upstairs lounge area where people were sat, not all chairs were spaced to support social distancing.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The provider had a COVID-19 risk assessment in place and an infection control policy. This had been amended to reflect the COVID-19 pandemic. Infection control audits were being undertaken regularly by the registered manager. We discussed with the provider during feedback the need to revise the infection control audit that they used. Although daily walk arounds were completed the audit had not been amended to reflect the COVID-19 pandemic.

We have also signposted the provider to resources to develop their approach.