

Quantum Care Limited

Beane River View

Inspection report

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27 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beane River View is a residential care home providing accommodation and personal care for up to 40 people. At the time of the inspection, 20 people were living at the service.

We found the following examples of good practice.

- The service was receiving professional visitors to the service with robust infection control procedures in place. Visitors were received into the reception area on arrival where they were provided with guidance, personal protective equipment (PPE) and health screening was completed. Each visitor also had their temperature checked by staff on arrival. Handwashing facilities and alcohol gel were made available.
- The service had adapted a communal space into a visiting room for people and their relatives. The room had been partitioned with a large window in place, along with an intercom. Visitors can enter the room via an external door without access to any other areas of the service. At the time of our inspection, visits had been temporarily suspended due to an outbreak of COVID-19 at the service. The registered manager told us that once visits are resumed they will be limited and by appointment only. Times of the visit will be allocated to avoid potential infection transmission with other visitors and to allow for the visiting area to be thoroughly cleaned between visits.
- The service was clean and hygienic. Comprehensive cleaning schedules were in place, with tasks methodically completed throughout the service. Daily checks and 'walkarounds' of the building were completed by senior staff, alongside regular infection prevention and control audits.
- Staff were provided with a designated preparation area on arrival to and departure from the service. PPE putting on and taking off stations were available within each unit of the service with guidance and signs displayed throughout the building. Staff were seen to be practicing good hand and respiratory hygiene, maintaining social distance and adhering to the PPE guidance and protective measures in place.
- The provider had developed policies and procedures in response to the COVID-19 pandemic. There was a support package for staff in place which included provision of training, uniform and laundry service, regular support and supervision sessions, access to a wellbeing service and financial assistance should they become unwell.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beane River View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.