

Ivelhurst Nursing Home Limited

# Ivelhurst Nursing Home

## Inspection report

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11 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ivelhurst Nursing Home provides personal and nursing care for up to 54 people aged both under 65 and over 65. The home was across two buildings joined by an internal corridor. Each building had single bedrooms and communal areas such as living rooms and kitchenettes. At the time of the inspection there was an outbreak of COVID-19 in one part of the service.

We found the following examples of good practice.

People appeared happy and comfortable in the presence of staff who were all wearing appropriate personal protective equipment (PPE). This included the addition of visors in one part of the service. People had received their first COVID-19 vaccination.

During meal times social distancing had not always been followed in the dining room due to table sizes. No alternatives had been thought of. Following the inspection, the management had reviewed the issue and shared pictures of how this had been rectified.

Systems were in place to separate the two buildings whilst some people had tested COVID-19 positive. Staff teams had different entrances and actions had been taken in line with government guidance to prevent the spread of infection.

Cleaners and night staff were completing most of the cleaning at the home. Consideration had not been made for increasing frequency of high touch points and communal slings in light of the new COVID-19 variant. This was rectified following the inspection by the management of the home including additional cleaning staff.

Risk assessments and policies were in place which had been updated during the pandemic. Systems were in place for visitors which included testing. At the time of the inspection visiting had been stopped. Alternative methods of communication were put in place such as phone calls and video calls.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The two buildings had clear separation during the COVID-19 outbreak with separate staff teams. Systems were in place to regularly clean the home during the morning and night. However, some improvements were required to increase cleaning of high touch points, communal slings and visors. Following the inspection, the management updated us they had made the improvements.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. There were areas in the home improvements were made following the inspection. For example, in the dining room people were not sitting at a safe distance. This was rectified by the management.

We have also signposted the provider to resources to develop their approach.