

Sage Care Homes (Hazeldene) Limited

Hazeldene Care Home

Inspection report

49 Ribchester Road
Clayton-le-Dale
Blackburn
Lancashire
BB1 9HU

Tel: 01254240360

Date of inspection visit:
01 April 2021

Date of publication:
21 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hazeldene Care Home is a residential care home providing personal care for up to 60 older people and people living with dementia. At the time of the inspection, 47 people were living at the home.

We found the following examples of good practice:

Staff wore appropriate personal protective equipment (PPE) in line with the Government guidance. PPE was easily accessible around the home and was disposed of safely. Staff had received training in infection control, COVID-19 and how to put on and take off PPE safely.

The home was clean. Enhanced cleaning was being completed regularly throughout the home to ensure people were protected as much as possible from the risk of cross infection.

There were clear processes in place for visitors to the service. On arrival, their temperature was taken, they were screened for COVID-19 symptoms and where appropriate, they were required to take a lateral flow device (rapid) test to confirm that they did not have a COVID-19 infection. They were required to wear appropriate PPE and maintain social distancing during their visit. The provider was facilitating visits in line with the Government guidance and understood how important this was to people living at the home and their families and friends.

Staff and people living at the home were being tested regularly in line with Government guidance, to ensure that appropriate action could be taken if anyone contracted the COVID-19 virus.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hazeldene Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 1 April 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.