

HC-One Limited

Guide Lane Nursing Home

Inspection report

232 Guide Lane
Audenshaw
Manchester
Greater Manchester
M34 5HA

Date of inspection visit:
25 August 2020

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Tel: 0161335989

Website: www.hc-one.co.uk/homes/guide-lane

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Guide Lane Nursing Home is a two storey building in the Audenshaw area of Tameside. The home provides accommodation and support for up to 38 people who require personal care with or without nursing. At the time of our inspection 33 people were living at the home.

We found the following areas of good practice.

- Anyone who crossed the threshold of the home was required to have their temperature taken and complete a full health risk assessment. On entry, visitors were required to complete a thorough hygiene regime.
- The registered manager told us they had kept the residents and families up-to-date with the current situation at the home through regular meetings, letters and phone calls.
- Regular testing was carried out at the home of both staff and people who used the service. There was a clear and detailed action plan in place in the event of a positive Covid-19 test. All staff and people had been risk assessed for their level of vulnerability and anyone identified as particularly vulnerable had an individual risk management plan in place. The home had a regime in place for regularly checking people's current health to quickly identify if someone was showing signs of being unwell.
- There was a clear policy in place for new admissions to the home; this applied whether it was a new person from the community or someone returning from a hospital stay. The registered manager ensured Covid-19 test results had been confirmed for new admissions and stated in writing prior to any admission to the home. New admissions were required to stay quarantined in their room for 14 days and barrier nursed.
- The home had made provision for a designated room for staff to change into and out of their uniform and safely use the required personal protective equipment (PPE). Sanitisation and PPE stations were placed around the building and where staff moved between floors, they were required to sanitise their hands and refresh their PPE.
- The registered manager had good links with the local CCG infection control team and public health staff. The registered manager was aware of the various current guidance for care homes about Covid-19.
- The home had two designated infection control and prevention champions. These two people had received extra training and were available to provide guidance to other staff members on good infection control and prevention practices at the home. The home was clean and each of the two floors had a designated housekeeper.
- The home had contingency plans in place for each unit in the event of any outbreak of Covid-19 or other

emergency. These plans included isolation and zoning of the physical environment to minimise the potential spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Guide Lane Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules where possible.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.