

# The Cote Charity Griffiths House

## Inspection report

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19 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Griffiths House is a care home providing support to people with dementia. It can support up to eight people and at the time of the inspection there were six people living there.

We found the following examples of good practice.

- The home had made arrangements for people to receive visitors safely. Purpose built areas of the home had been created that were safe and secure.
- There were facilities for handwashing throughout the building. Extra facilities had been put in place as part of the home's response to the pandemic. Details for test and trace purposes were being recorded and temperature checks were completed.
- The home had good supplies of PPE; we saw that staff were wearing masks throughout the home.
- Staff wellbeing was supported through providing an employee assist programme and thank you vouchers to recognise their efforts during the pandemic.
- The registered manager told us how people's wellbeing had been affected during the outbreak in the home, but that staff were working hard to support them. During our inspection we saw staff supporting people in a kind and caring way.
- Testing was being carried out regularly on staff and people in the home so that steps to protect others could be taken, if a person tested positive.
- People had ensuite rooms so were able to isolate if symptomatic or had given a positive Covid test. Social distancing was difficult due to people's capacity to understand, however this was risk assessed and measures put in place to support the people as safely as possible.
- Cleaning schedules were in place and extra equipment had been purchased during the pandemic to enable steam cleaning. Attention was paid to high touch points.
- The registered manager understood the principles of cohorting staff, though this had been difficult due to high numbers of staff being off work at various times. Agency staff had been block booked so that they weren't working between various homes.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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# Griffiths House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 January 2021 and was announced.

## Is the service safe?

### Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.