

The Holmes Care Limited

Baytree Court

Inspection report

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06 November 2020

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20 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- All visitors had to wear appropriate personal protective equipment (PPE), have their temperature checked, complete a health declaration form and NHS Track and Trace information prior to entering the home.
- Due to current government guidelines, not all professionals were accessing the service, for example hairdresser and podiatrist. However, the provider included the professionals in the homes testing schedule to ensure everyone who worked in the service was safe to do so.
- The provider was fully aware of all current best practice guidance. This had been communicated to people, their families and staff as and when updates occurred. Regular supervisions were arranged for staff to ask any questions and ensure they understood changes in guidance.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Baytree Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.