

Greenacres Care Home Limited

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Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Greenacres Care Home is care home which provides nursing and personal care for up to 28 older people. At the time of inspection there was 27 people living in the service.

We found the following examples of good practice.

- The provider ensured there was a sufficient stock of Personal Protective Equipment (PPE) and we observed staff wearing this in line with national guidance.
- There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted Covid-19 and were asymptomatic, this was identified in a timely way.
- There was a clear procedure in place to ensure people were admitted to the service safely.
- Information and guidance was available to staff and people living in the service relating to Covid-19 and infection control.
- The registered manager had introduced a visiting procedure where all visitors were requires to have their temperature taken, have sufficient Personal Protective Equipment (PPE) and were instructed regarding social distancing.
- The provider had ensured staff were skilled in infection prevention control. This included modules about infection control and training relating to 'Donning and Doffing', how to put on and remove Personal Protective Equipment (PPE).
- The service was clean and well maintained.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.