

Mr Naveed Hussain & Mr Mohammad Hussain &
Mrs Anwar Hussain

Haighfield Care Home

Inspection report

241 Wigan Road
Wigan
Greater Manchester
WN1 2DN

Tel: 01942821165

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24 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Haighfield Care Home is a purpose built, four storey care home located in Wigan. The home can accommodate up to 45 people and offers residential, nursing, continuing care, day care and respite care services. At the time of inspection 25 people were living at the home.

We found the following examples of good practice.

The home was accessing the government testing scheme, which had helped in identifying the outbreak quickly and allowed action to be taken to minimise the spread. Clear protocols were in place for any professionals visiting the home, including temperature checks, risk assessments and wearing of PPE.

Detailed guidance and plans had been introduced to support visits by relatives and friends, when these were permitted. This included a booking system, to ensure only one visit at a time, use of a separate access point, to prevent visitors having to walk through the home and use of track and trace protocols, risk assessment and temperature checks, along with the wearing of PPE.

In the absence of physical visits taking place, the home had been using technology to support people to maintain contact with family and friends, through both voice and video calls. Window visits had also been supported.

The home had clear guidance, policies and processes to help minimise the risk of an outbreak and manage any which occurred. Consideration had been given to the governments winter plan and how this would be facilitated within the home. Information on contingency planning had been shared with staff and relatives via email. The home had a detailed action plan in place to ensure infection prevention and control practices were robust and where necessary improved.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Haighfield Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.