

# Althea Healthcare Properties Limited

# Hadleigh Nursing Home

## Inspection report

1 Friars Road  
Hadleigh  
Ipswich  
Suffolk  
IP7 6DF

Tel: 01502502702

Date of inspection visit:  
14 December 2020

Date of publication:  
06 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hadleigh Nursing Home provides accommodation for up to 54 people needing nursing, residential and dementia care in one adapted building. At the time of this inspection there were 20 people using the service.

We found the following examples of good practice.

The provider held a virtual 'Hero's Day', companywide in recognition of the dedication of staff during the pandemic. This included a specific thankyou to the staff at Hadleigh Nursing Home for pulling together during the recent COVID-19 outbreak.

Staff were asked for their ideas on how to mark the loss of people during the outbreak. Staff came up with the idea of a memorial garden and water feature to create a place for people, relatives and staff to go to remember those that have sadly passed away due to COVID-19. This is to be built in the spring.

Communication with relatives of people using the service was good. The provider and manager had kept people's relatives informed about the changes around visiting throughout COVID-19 due to changes in government guidance. The provider had recently sent letters to people's relatives to ask if they were prepared to complete lateral testing, to enable them to visit when the current tier 2 restrictions were lifted.

People living in the service were supported to have COVID 19 testing and seasonal preventative injections. Those who lacked capacity had been assessed in accordance with mental capacity legislation with the relevant people, and decisions made to have the tests had been made in their best interests.

We were assured this service met good infection prevention and control guidelines. Staff told us they felt safe coming to work, because they had good access to PPE, and were tested weekly for COVID-19, which helped to protect them and people using the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hadleigh Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.