

Greenheart Enterprises Limited

Evergreen

Inspection report

15 Collier Road
Hastings
East Sussex
TN34 3JR

Date of inspection visit:
12 February 2021

Date of publication:
19 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Evergreen is a nursing home providing care for up to 16 older people. At the time of the inspection there were eight people living there.

We found the following examples of good practice.

The home was clean and tidy throughout. There was a cleaning schedule which had been updated to include regular cleaning of high-touch areas such as door handles and light switches. Staff had access to plenty of personal protective equipment (PPE) and were seen to be using and disposing of this appropriately. Regular testing for people and staff was completed.

When people had tested positive for Covid-19, were unwell or self-isolating they were cared for in their own rooms to minimise the risk of spreading the virus. Before people were admitted to the home, they were required to have a negative Covid-19 test and isolate in their rooms for 14 days on arrival.

Where people were using the communal lounge, they were supported to maintain social distance. Other people chose to remain in their bedrooms. There were currently no visitors to the home. People were supported to maintain contact with friends and family through phone, and where appropriate, video calls. Staff supported people with individual activities of their choice. There was information about what people liked to do and the support they needed, in their Covid-19 care plans.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Evergreen

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.